

# Automated Commercial Environment—Requirements Recommendation

<b>Date:</b>	May 15, 2001
<b>Number:</b>	BUS-006-HL
<b>Requestor:</b>	Business Applications of Technology Subcommittee
<b>Customs Co-Chair:</b>	(signature)
<b>Trade Co-Chair:</b>	(signature)

## Requirement

Use innovative technologies to address the training, and testing processes that will need to support the introduction of new applications and processes. This could also be extended to support broker license training.

## Business Need

Users will need to be trained as new advances in technology are introduced.

## Technical Need

Leverage computer based training programs, distance learning, symposiums, help desk/client representative.

## Benefits

Reduced overall training costs.

## Risks

Remotely managing the success and quality of training.  
Availability of network bandwidth to support technologies such as streaming video.

## Related Subcommittees

**Priority:**    **Critical**   ☐        **High**   ☐        **Medium**   ☐        **Low**   ☐

## Customs Use Only

Approved ☐

Not Approved ☐

Further Evaluation Required ☐